Deltek Select Care

Leverage Deltek’s Deepest Product and Business Expertise to Maximize the Availability and Performance of Your Deltek Solution

What would it mean to your business if you could resolve the most complex issues quickly and avoid others altogether? How valuable would it be to work with a familiar team of people who speak the same language and understand your company’s objectives and challenges?

If your organization is multi-site, global or using multiple Deltek products, you most likely have advanced support needs because of the depth of your internal expertise and the sophistication of your implementation. When more challenging problems occur, you may need immediate access to a support contact that is an expert on your Deltek product as well as a Senior Advisor who is knowledgeable about your business and the ways you use Deltek solutions.

Deltek Select Care – Industry-leading support for your personalized requirements

Designed to provide you with industry-leading customer support to address your unique needs, Deltek Select Care provides access to a team of experts with years of experience with our products, coupled with familiarity with your environment and implementation. With Deltek Select Care, we’re putting key resources to work on your behalf, so that you can stay focused on meeting your business objectives.

Committed to Your Success

Deltek Select Care is a service uplift from our Premium Care offering. With your upgraded Deltek Select Care program you not only get the upgraded support features you currently receive with Deltek Premium Care Support, but you also get a designated Senior Advisor to act as your single point-of-contact – focused on helping you meet your specific business and support requirements.

With Deltek Select Care, your Senior Advisor will closely monitor your more critical issues and help expedite to resolution. If an issue requires escalation to other resources within Deltek, your Senior Advisor can leverage those resources across the company. They will proactively inform you of product releases and technology updates.

Additionally, your Senior Advisor will work with Deltek’s experienced support and product engineering resources to deliver a rapid resolution while maximizing the availability and performance of your mission-critical Deltek software.

The Benefits of Membership

A Dedicated Senior Advisor

Get a Deltek insider on your team. Speak with our experienced subject matter experts who understand your software deployment. This proactive relationship enables accelerated resolution, reducing the impact of disruptions on your mission-critical business systems.
Deltek is the leading global provider of enterprise software and information solutions for government contractors, professional services firms and other project- and people-based businesses. For decades, we have delivered actionable insight that empowers our customers to unlock their business potential. 20,000 organizations and millions of users in over 80 countries around the world rely on Deltek to research and identify opportunities, win new business, recruit and develop talent, optimize resources, streamline operations and deliver more profitable projects. Deltek – Know more. Do more.®

© Deltek, Inc. All rights reserved. All referenced trademarks are the property of their respective owners.