Customer Story

BCB Engineering Ltd.

BCB Engineering Supports Its Long-Term Growth Strategy by Implementing Deltek PIM

Established in 1999, BCB Engineering is a growing engineering consulting firm serving the commercial and industrial industries. Silos of information (emails, documents, drawings) were stifling their proactive collaboration process. They leveraged an information management solution to organize their files, but it fell short with limited accessibility and search functions. They then selected Deltek PIM. Now, employees can access pertinent information from anywhere, quickly find information, and have improved visibility into their projects. Plus, Deltek PIM integrates with their existing Deltek ERP, eliminating another data silo and duplicate data entry.

Company: BCB Engineering Ltd • Headquarters: Lethbridge, Alberta
Industry: A/E/C • Products & Services: Structural Engineering Consulting Services
Employees: 14

bcbengineering.com
BCB Engineering Ltd.

Challenges

• Project teams stored information in silos – emails were buried in inboxes, documents were saved on desktops, and multiple drawing versions were stored in various network folders.
• Information not stored in a central location is not easily searchable.
• Available information may or may not be the latest version.
• Staff entered identical data into multiple systems, duplicating processes and increasing risk.

Solution

• Deltek PIM helps BCB manage all project information (emails, documents, drawings) in one system.
• Deltek PIM automatically indexes all documents into a database, making the search process quicker and more effective.
• Version control dictates that only the latest version of any given document appears in search results.
• Deltek PIM integrates seamlessly with their existing Deltek ERP, eliminating the need to enter the same data in multiple places.

Benefits

• Project teams are more effective with greater visibility into projects, finding information in a single location.
• Team members can quickly find documents and drawings, saving significant time.
• Every team member is working from the most current version of documents and drawings, increasing accuracy and reducing rework.
• Integration with Deltek ERP streamlines project setup, requiring users to create a project across both systems in a single step.

“\nWe have had great adoption of Deltek PIM. Even the most skeptical team members gave it praise. It is infinitely easier than going through folders and now everyone has access to all information – making emails, documents and drawings much easier to find.”

Karl Mueller, Owner at BCB Engineering Ltd.