Customer Case Study

Conisbee

Engineering firm standardises procedures and improves efficiencies with Deltek PIM

Established in 1982, Conisbee is an award-winning Islington-based firm of Structural and Civil engineers, employing over 90 people. Conisbee conducts the majority of its work on complex urban sites in London, working primarily in housing, mixed use, education and arts sectors. As Conisbee’s business grew, there was an increasing concern about efficiencies and how staff could better do their jobs. The firm wanted an integrated solution to bring the company together and help improve efficiencies. Conisbee selected Deltek PIM and has experienced multiple benefits with the integrated document management system in place, including better standardisation of documents, improved access to information, and reduced administrative burden.

Company: Conisbee • Headquarters: London, England
Industry: Architecture, Engineering and Construction
Products & Services: Structural and Civil Engineering Employees: 90

www.conisbee.co.uk
Conisbee

Challenges

- Information management at Conisbee had been centred around seven business teams, each taking responsibility for managing their own folder structures and hard copy filing systems.
- Without a proper platform to share information, it was difficult for staff to access documents or drawings beyond their own folder structure.
- To aid information accessibility, emails were kept in public folders and hard copies of drawings were kept in files.
- Data duplication, complex folder stores and a general lack of consistency across all stored information created issues that Conisbee wanted to solve through an integrated solution.

Solution

- Conisbee looked at a few systems, but Deltek PIM stood out as the only database driven system that offered a fully integrated solution.
- Deltek PIM stores all data centrally, ensuring it remains simple to access project information, documents, drawings and emails, regardless of how much the business grows.
- Templates are automatically generated from Deltek PIM, providing consistent documentation across the business.
- Project information is easily consolidated through documentation tagging.

Benefits

- With Deltek PIM, Conisbee now operates with a streamlined and consistent approach to information management.
- Deltek PIM’s automated templates ensure all outgoing documentation is consistent, with no room for manual error.
- Finding important documents has never been easier with Deltek PIM’s intuitive searching functionality that enables users to find documents within seconds.
- By centralising information and removing the need to re-enter data, Conisbee can continue to grow without the concern of increasing its administrative burden. Deltek PIM’s modular setup enables the business to ‘bolt on’ additional modules when needed.

“Deltek PIM enforces standardised procedures so Conisbee now operates consistently in every department. Managers can see at a glance what is going on in a project, review financial information correspondence and key documentation.”

Tim Attwood, Technical Director, Conisbee