Customer Case Study

BSG Ecology

Ecological Consultancy firm gains a single view of business information with Deltek PIM

BSG Ecology provides ecological consultancy to both public and private clients. With a portfolio of over 7,000 projects, they employ a large team of ecologists, across 6 UK offices, to deliver a range of specialist services including impact assessments, biodiversity management planning, project design and witness advice.

BSG needed a solution capable of streamlining the storage and retrieval of their documents and information and were immediately impressed by Deltek Project Information Management due to its unique user interface and regular upgrades and changes.
BSG Ecology

Challenges

• They share large volumes of information which they needed to access quickly and efficiently.
• Their existing project management solution couldn’t keep pace with change.
• Contracts information was stored locally on servers using the native yellow folders system, creating a great deal of duplication across the practice and increased risk of loss of critical information and documentation.
• Temporary workers were using different timesheets to permanent workers which slowed the billing process.
• Expense management was manual and laborious.

Solution

• BSG needed a solution capable of streamlining the storage and retrieval of their documents and information, so that all users across the multi-cited business, had instant and easy access.
• Deltek PIM also enabled BSG to version control documentation and streamline the sharing of information across the whole practice, geographically.

Benefits

• Every user in the practice is now looking at the same documentation – whether they are in the office or onsite.
• Utilisation has improved by reducing the amount of toing and froing with documentation, putting BSG in a more confident position to move towards the ISO 9001 accreditation thanks to the version control gained with Deltek PIM.
• Temporary workers have the same timesheet set up as permanent staff, so the information flows through for billing very easily.

“When we were looking to implement Deltek PIM, we questioned why we hadn’t done it before!”

Sarah Gillespie, Accountant