Customer Story

Amalgamated Construction

Multi-discipline engineering specialist transforms its information management processes with Deltek Project Information Management

Amalgamated Construction (AMCO) provides specialist multi-discipline engineering services throughout the UK, creating and maintaining assets for both public and private sector customers such as Network Rail, Environment Agency, London Underground, Canal and River Trust, Magnox and numerous local authority organisations and utility providers. As a former paper-based company, the AMCO wanted a way to better manage and organize its data. AMCO adopted the Deltek Project Information Management solution when it was acquired by Renew Holdings (holding company delivering engineering to the UK infrastructure) in 2012 and over the last five years has transformed its information management processes.

Company: Amalgamated Construction (AMCO) • Headquarters: Barnsley, England
Industry: Construction & Engineering • Products & Services: Maintenance, repair and renewal of critical infrastructure assets • Employees: 1000

www.amco.co.uk
Amalgamated Construction

Challenges

- AMCO had a strong need to get an improved view of business performance after being burdened with over-complicated systems and irrelevant data.
- The firm had been using standard outlook files with no company-wide solution in place for storing and accessing project information.
- The company was very paper-based and had time consuming administrative processes which no longer suited its needs as staff became more mobile and operated between different offices.

Solution

- AMCO’s principal requirement was a system that could enable collaboration, so that data could be shared, and version control applied to documents.
- The company needed a solution that could help organize and integrate its vast amount of email and document data.
- AMCO selected Deltek Project Information Management (PIM), as it was the only solution that met all of its requirements.

Benefits

- AMCO now operates with standardised filing practices; record-keeping is now simplified and easy to use with the document structure provided by Deltek PIM.
- Deltek PIM provides visibility of vital correspondence between project workers with the Outlook add-in tool; potential issues can be dealt with preemptively which helps mitigate risks.
- Subcontractor approval processes are now streamlined removing the administrative burden of approving RTS form requests.
- The mobile solution has significantly improved record keeping on site with the ability to log observations, ad hoc photos and mobile workflow forms in real time. The speech recognition tool has enabled one dyslexic site manager’s ability to operate the system, providing the business with greater visibility of his input.

“With Deltek PIM’s Mobile solution, record keeping on site has been vastly improved; employees are now culturally much more aligned in the way they work.”

Gavin Petch, Systems Implementation Manager, AMCO