

# Post Implementation Assessment for Enterprise Project Management

## SERVICE HIGHLIGHTS:

### Re-align your EPM solution to enhance:

- Project Control Processes and Procedures
- Software Toolset Configurations
- End-User Training

### Identify and implement business process improvements, configuration/system modifications, and untapped software capabilities to help:

- Improve project control
- Increase user adoption of EPM tools
- Enhance end-user's ability to plan, organize and manage project work effort effectively
- Increase the return from an EPM investment

## Improve the Use and Effectiveness of an Implemented EPM Solution

Government contractors must be able to adapt to the never ending changes in a highly demanding business environment. Many organizations face a significant challenge responding to new competitive forces while maintaining their ability to comply with a dizzying array of rigorous federal requirements that are also constantly changing. Equally challenging is the task of determining where your technology investments are being used to their greatest potential for your business as your requirements change.

Does your EPM implementation still support business and project requirements as they have evolved? Does your current software configuration limit your ability to comply with the latest DCMA earned value requirements? Are you taking advantage of the software's latest capabilities where appropriate? Are users able to get all the information they need? Are new analyses or reports available that could be useful in managing your current roster of projects more effectively?

## SERVICE DESCRIPTION

The Deltek Consulting Post Implementation Assessment for Enterprise Performance Management is designed to help EPM customers answer these questions and ensure that the software meets current project management control system needs and continues to support overall business objectives.

## GAP ANALYSIS

Each Business Process Assessment begins with a gap analysis that establishes:

- A common and agreed-to project success criteria
- The key business challenges and opportunities to be addressed
- A thorough understanding of the business processes supported by your EPM tools
- The EPM software capabilities that are currently being used

This information provides a foundation for Deltek to accurately assess your EPM software implementation, determine the root causes of any problem areas, and identify gaps where new or changed requirements are not being met. Some of the questions Deltek consultants consider in this phase include:

- **How have your earned value and project control requirements changed since the software was implemented?** It may be that the software configuration, reports or other system components need to be updated to fit the new environment
- **Are your processes and procedures out of date?** It may be that the toolsets have enabled other management functions, simplified the workflow or impacted internal functions that need to be updated to create an optimal project control environment
- **Are you achieving the results you wanted from the implementation?** If you are seeing results that are less than expected, the root cause may be the lack of process or toolset user adoption

## OPTIMIZATION PLAN

The optimization plan that results from the gap analysis defines the strategy and identifies which actions will increase the usefulness of your project management control system, satisfy your current business objectives, and give you the greatest return on your EPM investment.

While the details of the plan are tailored to match your unique business environment, the contents are built on a foundation of common components that have proven to be successful in a variety of user environments.

The plan defines the approach to realign your EPM solution with your current business environment taking into account your business priorities, time and budget constraints, and risk factors. It also defines how the results of implementing the optimization plan can be measured to gauge improvement over time.

The optimization plan identifies what actions will be taken, who is responsible for the various actions, and what results are expected from the actions.

## IMPLEMENTATION

Deltek Consulting can provide you with the support you need to effectively implement the entire optimization plan or selected actions.

Typically the actions in the optimization plan focus on the optimization of process, procedures, software toolsets and end-user training. For example, we can help you modify the project control processes and procedures to address project implementation or user adoption issues.

We can help you to optimize the software toolset configuration or define additional reports to fit the current business environment. We can also help you with supplementary training to address user adoption or proficiency issues, or to enhance the use of the data.

## A PROVEN METHODOLOGY

Deltek Consulting utilizes a repeatable and scalable lifecycle methodology in all customer engagements. This ensures Deltek customers are able to deploy and use Deltek software as effectively as possible so that business requirements are met as expected, and benefits are maximized.



## DELTEK CONSULTING: UNEQUALED PROJECT-FOCUSED EXPERTISE

Supporting the information requirements of project-focused organizations requires specialized knowledge, and no other provider delivers the depth of expertise of Deltek. Deltek Consulting applies that expertise to help customers solve complex business issues and minimize project risks through a combination of business application, and technology services delivered by an experienced staff of professional consultants.

Deltek also offers a comprehensive range of training services, delivered through Deltek University that increase the adoption of your EPM solution across the organization - making sure IT, project managers and executives are all taking advantage of the software's capabilities to the fullest extent possible.

With thousands of successful engagements executed over more than 20 years, Deltek's consultants have the proven experience to make sure your EPM solution is helping you meet your program objectives and improve the performance of your overall business.

## LEARN MORE

To learn more about how the Post Implementation Assessment for Enterprise Performance Management can help your organization make the best use of Deltek's EPM toolsets please contact your Solution Development Executive or visit [www.deltek.com/services](http://www.deltek.com/services).



## Contact Deltek

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