



Deltek Receives 2007 ACE Award for Achievement in Customer Excellence; Deltek Recognized by CustomerSat as an Outstanding Organization for Customer Support Satisfaction

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HERNDON, Va. - (BUSINESS WIRE) - Deltek, Inc. (NASDAQ:PROJ), the leading provider of enterprise applications software for project-focused organizations, today announced that it has received the 2007 Achievement in Customer Excellence (ACE)[™] Award for "Customer Support Satisfaction." The program's sponsor, CustomerSat, recognized 16 organizations this year.

"Receiving this ACE Award demonstrates the dedication that Deltek has to the application of customer feedback to our support processes and the outstanding performance of our support staff," said David Hare, Executive Vice President of Global Support. "Deltek has in place robust global support strategies and customer support operations that allow more than 12,000 customers worldwide to have the optimal experience with our enterprise applications software."

John Chisholm, CustomerSat Chairman and CEO, added: "Customer satisfaction is much more than a key performance metric. It is the most enduring and consistent predictor of customer loyalty, long-term growth, and corporate value. Moreover, it is the measure that customers themselves care about most. The CustomerSat ACE Award recognizes organizations that have both committed to and achieved the highest levels of customer satisfaction."

ACE Award Selection Criteria

Qualifying performance is a combination of customer satisfaction mean scores and top-box rating percentages maintained during the year. CustomerSat ensures that the survey processes on which metrics are based are rigorous, defensible and repeatable. Surveys may use either a census of customers or representative sampling with specified minimum confidence levels and maximum margins of error. For more information, see: www.customersat.com/Services/aceawards.asp .

About CustomerSat

CustomerSat is the leading provider of enterprise solutions for measuring, analyzing, and managing enterprise-wide action responding to real-time customer feedback. With advanced technologies and proven market research techniques, CustomerSat delivers feedback solutions for service and support, sales and marketing, HR, partner management, e-commerce, and investor relations. CustomerSat is headquartered in Mountain View, California, with offices in the UK. For news, product demonstrations, and other company information, visit www.CustomerSat.com or call 1.800.372.7772.

ABOUT DELTEK

Deltek (NASDAQ:PROJ) is the leading provider of enterprise applications software designed specifically for project-focused businesses. For more than two decades, our software applications have enabled

organizations to automate mission-critical business processes around the engagement, execution and delivery of projects. More than 12,000 customers worldwide rely on Deltek to measure business results, optimize performance, streamline operations and win new business. Visit www.deltek.com .

Deltek, Inc. Warren Brown, VP of Strategic Communications 703-885-9746 warrenbrown@deltek.com or
Ogilvy Public Relations Worldwide Elizabeth Crosta, 212-880-5301 elizabeth.crosta@ogilvypr.com